

United States Senate
WASHINGTON, DC 20510-1304

August 7, 2024

Stephen Gardner
Chief Executive Officer
Amtrak
1 Massachusetts Ave, NW
Washington, DC 20001

Dear Mr. Gardner:

I am writing to express my frustration and concern with the way the suspension of one of two roundtrips between Quincy, Illinois, and Chicago, Illinois, has been handled.

While it is understandable that locomotives occasionally require maintenance, the people of Quincy require more adequate notice and better alternatives from Amtrak. The temporary bus route Amtrak is providing between the two cities adds an hour of additional travel time. Such sudden notice of the suspension did not provide these residents enough time to adjust their travel plans accordingly.

I respectfully request that, at a minimum, Amtrak instate a nonstop bus option between Quincy and Chicago to minimize disruptions to the residents' travel time, and that Amtrak work to resolve this suspension as quickly as possible through whatever means are available, including replacement locomotives.

Sincerely,



Richard J. Durbin
United States Senator